Our A* Guarantee

We guarantee your child an **A or A*** in A-Level Economics and/or Maths, or your money back, provided they meet every commitment below. This page summarises the A* Guarantee and our 7-day money back guarantee. Please read it with your child.

Eligibility

- Enrolment before **14 December** of the exam year.
- Parent and student both sign the A* Guarantee acknowledgement within **1 week** of joining.

Your child's commitments

1. Complete the diagnostic assessment within the first two weeks.
2. Use the platform for at least **60 minutes a day** (7 hours a week), or longer where their personalised Pathway sets more.
3. Complete all homework by **23:59 each Thursday**.
4. Attend every live session with their camera on, asking and answering at least one question; or, if unavoidably absent, notify their tutor at least 24 hours beforehand and watch the recording within 48 hours.
5. Complete all timed practice papers and mock examinations by their deadlines, under closed-book conditions.
6. Achieve an A or A* in the assigned Econominds predicted papers before the official exams.
7. Complete all platform activities before the first exam day.

Every commitment is tracked on the platform and shown in your weekly progress report. If a commitment is missed, the guarantee no longer applies.

7-day money back guarantee

> You have **7 days from enrolment** to cancel. If you or your child are not happy with the programme, the teaching or the structure, tell us within this period and we will refund you.
>
> If the reason for cancelling was already covered on your call with us, or relates to circumstances disclosed before enrolment, the refund may be subject to an **admin fee**.
>
> After the 7 days, the programme commences and the full terms apply.

How to cancel or claim

Email hello@omniminds.co.uk. To cancel, do so within the 7-day money back guarantee period. To claim under the guarantee, send your child's official results. This summary does not replace the full terms and does not affect your statutory rights.

Parent / guardian signature and date

Student signature and date